## Dear customer

It is of utmost importance to us to inform you about your Arina Training in these special times of the COVID-19 pandemic.

From mid-August on, we are going to conduct personal training courses again, considering a comprehensive hygiene and protection plan.

We would like to inform you about the essential points in advance:

- Please make sure you are healthy when participating in one of our Trainings. If you cough, have a temperature, or experience other symptoms, please stay at home and cancel, even in short notice (you can participate in another Training in the upcoming two years without additional costs).
- Disinfect and wash your hands thoroughly. Hand sanitizer, face masks and gloves will be offered free of charge.
- Keep your distance (at least 2 m) at any time. There will be a separate table for each participant. Laptops and other course materials will be disinfected beforehand.
- We will refrain from shaking hands. Even so, we will give you a very warm welcome!
- Your Training will be conducted in a large room that will be aired every hour.
  There will be at least seven square metres space per person. All surfaces will be disinfected regularly to keep us all safe and healthy!

If you have any questions or need to cancel in short notice, please contact our Arina Trainings Team at <a href="mailto:service@arina.ch">service@arina.ch</a>.

We are looking forward to receiving you and count on your cooperation! Yours faithfully, Arina AG



